

Safeguarding & Chaperoning

It goes without saying that small children should always be supervised at football matches. Relax, enjoy the football, but don't do anything you wouldn't do at home.

- Young children should always be looked after by an adult they know and are comfortable with.
- Children looking after children is not permitted. Children should be chaperoned by a responsible adult at all times.
- Always keep any young children that are with you in your line of sight or adopt an 'arms-length' approach.
- Adults should behave appropriately whilst looking after children.



Getting Separated

Losing your child in a big crowd is every parent's nightmare but there are things you can do to reduce the risk and have a clear plan if things do go wrong.

- Take a full-length photo of your child on your phone. If they go missing, you have a description you can show to stewarding staff.
- Talk to your child about what they should do if they get separated from you. If they are old enough, show them what security/stewards/police and PNE staff look like so that they know who to approach for help.
- If you are in a crowded place, set a meeting spot in case you are separated.
- If your child has a phone, make sure it is always charged and that they have your number and a back-up contact stored.
- Give them a piece of paper with your mobile number and an alternative landline contact to keep in their pocket in case something happens to their phone.
- Familiarise yourself with the stadium's 'Lost Children & Vulnerable Adults' procedures (on our website).